

## McNae Electrical Solutions - Privacy Policy

McNae Electrical Solutions respects your privacy and understands the need to safeguard your personal information. This privacy policy has been developed to address any concerns you may have about the information we collect from you.

Any personal details that you may provide us with, including your name and email address and your use of our website indicates to us that you have read and accept our privacy practices, as outlined in this policy. If you have any questions or concerns, please contact us: [info@mcnae.co.nz](mailto:info@mcnae.co.nz)

### We collect information from you, including:

- Name and contact information: We may collect personally identifiable information, such as your name and email address, that you choose to provide to us when you contact us or when you use our website.
- Website activity: We collect general user information that does not contain personally identifiable information and is collected on an aggregate basis as you browse our website.
- Device and browser information: Technical information about the device and/or browser you use to access our website. E.g. your IP address, your browser type, your device type and the devices' unique identifier.

### We collect your information in order to:

- Respond to your requests and enquiries
- Communicate with you about our products and services
- Provide customer support, receive feedback and deal with complaints
- Create a better user experience on our website
- Send relevant periodic emails that you have consented to (that will have an opt-out opportunity)
- Comply with any applicable law, regulation, legal process or government requests

### Website tracking and use of cookies

We use third party website trackers, such as Google, to collect information on how you use our website. The services are used to aggregate website statistics anonymously, such as pages viewed, date and time of visits.

Our website uses cookies and related technologies to collect information about your visit. Cookies are small data files or identifiers transferred to your computer or mobile device that allow us to recognise your browser or mobile device. You can disable cookies by changing the setting on your browser. However, if you disable cookies, you may not be able to use all of the functions on our website.

If you click on a link to a third party website, such third party may also transmit cookies to you. This privacy policy does not cover the use of cookies by any third parties.

### Your rights to access and change information

You have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, please contact us at [info@mcnae.co.nz](mailto:info@mcnae.co.nz), or 06 357 0405, or McNae Electrical Solutions, PO Box 9086, Palmerston North 4441.